



## Stakeholder Satisfaction Survey (01/2024)

***Region 3's Mission is to foster recovery and resiliency for individuals and their families who experience a behavioral health challenge.***

Please take a few minutes to answer the following questions regarding your experiences with Region 3 Behavioral Health Services. Your responses will be used to help Region 3 improve the services we offer and the Behavioral Health System.

A. Please check all groups that represents you:

- |  |  |
|--|--|
| <input type="checkbox"/> Consumer/Parent/Family Member<br><input type="checkbox"/> Region 3 Network Behavioral Health Provider<br><input type="checkbox"/> Private Behavioral Health Provider/Therapist<br><input type="checkbox"/> Community Agency<br><input type="checkbox"/> Law Enforcement/Criminal Justice<br><input type="checkbox"/> Mental Health Board Member<br><input type="checkbox"/> Other _____ | <input type="checkbox"/> Regional Governing Board<br><input type="checkbox"/> Community Prevention Coalition<br><input type="checkbox"/> Educator<br><input type="checkbox"/> NE Health & Human Services Staff<br><input type="checkbox"/> Social Worker<br><input type="checkbox"/> Region 3 Behavioral Health Advisory Committee |
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These statements relate to Region 3 Behavioral Health Services as a whole. Please mark the response that best represents your opinion. Below each statement is a space provided for comments about your rating. Thank you.

<b>1.</b>	<b>Overall, Region 3's personnel are professional in their interactions with individuals, families, providers, and stakeholders.</b>
<input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Okay <input type="checkbox"/> Fair <input type="checkbox"/> Poor <input type="checkbox"/> N/A	
<b>2.</b>	<b>Region 3 assistance, services, and technical assistance are timely and helpful.</b>
<input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Okay <input type="checkbox"/> Fair <input type="checkbox"/> Poor <input type="checkbox"/> N/A	
<b>3.</b>	<b>Region 3 is responsive to community behavioral health and/or substance use prevention needs.</b>
<input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Okay <input type="checkbox"/> Fair <input type="checkbox"/> Poor <input type="checkbox"/> N/A	
<b>4.</b>	<b>Region 3 seeks to involve individuals, families, providers, and other stakeholders in service system planning and delivery.</b>
<input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Okay <input type="checkbox"/> Fair <input type="checkbox"/> Poor <input type="checkbox"/> N/A	

<b>5.</b>	<b>Region 3 personnel are aware and sensitive to the values and cultural differences of individuals, families, providers, and stakeholders.</b>				
<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Okay	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	<input type="checkbox"/> N/A
<b>6.</b>	<b>Region 3 personnel seek and actively listen to the feedback and ideas of others.</b>				
<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Okay	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	<input type="checkbox"/> N/A
<i>Trauma-informed care is an approach that engages people who have experienced trauma, recognizes the presence of trauma symptoms, and acknowledges the role that trauma has played in their lives.</i>					
<b>7.</b>	<b>Region 3 promotes trauma-informed care throughout the agency including a safe and caring environment.</b>				
<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Okay	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	<input type="checkbox"/> N/A
<b>8.</b>	<b>Region 3 promotes trauma-informed care throughout the provider network.</b>				
<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Okay	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	<input type="checkbox"/> N/A
<b>9.</b>	<b>Region 3 promotes the development of services that inspire hope and provides help to individuals and families with co-occurring issues throughout the provider network.</b>				
<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Okay	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	<input type="checkbox"/> N/A
<b>10.</b>	<b>My overall satisfaction with Region 3 Behavioral Health Services is . . .</b>				
<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Okay	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor	<input type="checkbox"/> N/A

What do you see as the most pressing issue/challenge in the behavioral health field at this time?

What ideas and recommendations do you have to address the issue/challenge you identified?

What areas do you think behavioral health services and/or substance use prevention can be improved (i.e. gaps in services and supports, location/county, availability, timeliness, accessibility)?

My additional comments:

Resources:

Please visit our website at [www.region3.net](http://www.region3.net) for more information regarding available services throughout the Region 3 Network, training opportunities, and any other current news or events.