

Region 3 Behavioral Health Crisis Response System

Person in Crisis

R3 Crisis Response (CR) receives a phone call from 988/Nebraska Family Helpline, parent/guardian, individual, law enforcement, probation, child welfare, healthcare requesting Crisis Response. Method of response is determined based on timeliness, safety, accessibility and triage of nature of call/level of crisis (including the need for law enforcement response).

CR contacts via secure web based video conferencing. (Accessibility is determined & CR gives directions to caller via phone.)

Face to face CR occurs at a mutually agreed upon safe location.

CR therapist completes crisis screening including suicide risk assessment, safety plan, demographics and will empower family/youth/individual to access emergency or acute services if imminent danger is present.

CR assess imminent danger. If person will go voluntarily to appropriate hospital, CR accesses emergency service via a warm handoff to clinician in receiving acute psychiatric hospital. If person will not agree to voluntary admission, CR will contact law enforcement for CoResponder program if available (Hall & Buffalo counties only) or a possible EPC.

CR assesses acute services are not warranted. The CR therapist empowers/engages individual/family towards informal &/or formal post crisis intervention services. The CR therapist will obtain consent for services(s). The CR therapist will identify with the individual/family who will be providing follow-up within the next business day and the method of contact for follow-up.

Post crisis intervention continued engagement/referral, advocacy, support of the individual, family/youth in community-based services as appropriate based on need. This may include, but not be limited to, Outpatient Therapy, Emergency Community Support, Peer Support, Medication Management, or other services as needed.

Richard Young Behavioral Health Access Center (Kearney) 1-800-930-0031	South Central Behavioral Services (Hastings) 402-463-5684	Mid-Plains Center for Behavioral Healthcare Services (Grand Island) 1-800-515-3326
Buffalo	Adams	Blaine
Furnas	Clay	Custer
Harlan	Franklin	Garfield
Kearney	Nuckolls	Greeley
Phelps	Webster	Hall
		Hamilton
		Howard
		Loup
		Merrick
		Valley
		Sherman
		Wheeler