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DEPT. OF HEALTH AND HUMAN SERVICES



November 15, 2024

Tiffany Gressley, Regional Administrator Region 3 Behavioral Health Authority 4009 6th Ave #65 PO Box 2555 Kearney, NE 68848

Ms. Gressley,

The Division of Behavioral Health (DBH) recently completed the FY24 Region 3 Network Compliance Monitoring process. The DBH appreciates the time and assistance of Region 3 staff in submitting required compliance deliverables by September 30, 2024.

The detailed review of Network Compliance deliverables allowed DBH staff to determine adherence to the FY24 Network Operations Manual (NOM), Regional Budget Planning Guidelines, the State to Region Contract, and other guidance documents as applicable.

For the FY24 Network Compliance review, please note the following:

Findings:

1. None

Recommendations:

1. Develop or improve processes to provide separate narratives within summary of efforts for each network service coordination.

Commendations:

- 1. The provided governing board, network provider, and advisory committee meeting minutes were informative, detailed, and presented in an easy-to-understand manner.
- 2. The provided strategic plan was strong, detailed and gave insightful information on the overall philosophy and mission of Region 3.
- 3. Thank you for providing a smooth review process of all documents with only one follow-up question. Nearly all documents were submitted on the first submission.

Thank you for the effort taken to submit all Network Compliance information. The efforts of Region 3 staff made the process efficient and informative. If you have questions, please feel free to contact me.

Sincerely,

Erica Ziemann

Network Services Administrator
Division of Behavioral Health

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Department of Health and Human Services